

**Dr Mary Adams**  
**MB BCH MRCP**  
**Private General Practitioner**  
 Appointments 07486 365502

**PATIENT FEEDBACK FORM**  
**Your Honest Opinion Matters to Us**

**To enable the Practice to provide a safe, effective and understanding service that meets our patient's needs, we would be grateful if you were able to complete this short feedback form. This can be done anonymously or you can enter your name below.**  
**Many thanks.**

		Excellent	Good	Poor
1	Ease of Booking Appointments			
2	Ease of locating premises			
3	Reception welcome			
4	Waiting Area			
5	Making you feel at ease			
6	Encouraging you to ask questions			
7	Listening to you and understanding your concerns and worries			
8	Treating you with dignity			
9	Giving you enough time			
10	Making sure you understand any treatment options and risks			
11	Keeping you informed about the progress of your care			
12	Would you recommend me to your friends and family?			
13	Sufficient information provided			
14	Communication with secretary			
<b>Other Comments</b>				
<b>NAME</b>			<b>DATE</b>	

**Please either email to [pa.dradsams@privatepractice.co.uk](mailto:pa.dradsams@privatepractice.co.uk) or post to Dr M Adams, Victory House, The Sidings, Whalley BB7 9SE**